

State of Utah Department of Commerce Division of Public Utilities

FRANCINE GIANI Executive Director THOMAS BRADY Deputy Director CHRIS PARKER

Director, Division of Public Utilities

GARY HERBERT Governor SPENCER J. COX Lieutenant Governor

MEMORANDUM

To: Public Service Commission

From: Division of Public Utilities Chris Parker, Director

Bill Duncan, Telecommunications / Water Manager Casey J. Coleman, Utility Technical Consultant

Date: March 20, 2018

Re: Notice of Q Link Wireless LLC regarding changes to its Wireless Lifeline Plan per Docket No. 18-

2549-01.

RECOMMENDATION:

The Commission should acknowledge the proposed changes in data to Q Link Wireless LLC 's ("Q Link") Lifeline offerings in the State of Utah.

BACKGROUND:

On February 5, 2018 Q Link filed with the Commission notification of changes to its existing lifeline program. As a requirement of being granted an ETC, the Commission's order required notification when changes were being made to the existing offerings. As contemplated by the order, Q Link is filing the notification with the Commission.

With the petition, Q Link provided notice that it increased the amount of data included on each existing rate plan from 500 megabytes (MB) to 1 gigabyte (GB) per month, with no changes in the net cost to the Lifeline customer.

The Commission should acknowledge receipt of the notification and allow the effective date to be December 31, 2017.

cc: Justin Jetter, Assistant Attorney General Cheryl Murray, Utility Analyst, Office of Consumer Services, State of Utah Heather Kirby, Regulatory Specialist

